

Ask-WA: Statistical Comparison
q.1 of 2010 vs q.1 of 2009

2010 - January - March	academic coop	public coop	email coop	UW	KCLS		2010 totals
email rec'd	265	7,796	853	2,720	807		12,441
chat req	1,823	7,590	218	3,834	1,845		15,310
chat acc	1,466	5,693	216	3,157	1,355		11,887
ans %	80.4%	75.0%	99.1%	82.3%	73.4%		77.6%
qwid	275	1,792	143	1,967	628		4,805
qwid %	15.1%	23.6%	65.6%	51.3%	34.0%		31.4%

Compared to 2009:	%
640	105.4%
2,024	115.2%
1,130	110.5%
-3.4%	-3.4%
807	120.2%
1.3%	1.3%

2009 - January - March	academic coop	public coop	email coop	UW	KCLS		2009 totals
email rec'd	235	6,889	1,066	2,607	1,004		11,801
chat req	972	6,610	427	3,297	1,980		13,286
chat acc	1,113	4,991	414	2,827	1,412		10,757
ans %	114.5%	75.5%	97.0%	85.7%	71.3%		81.0%
qwid	174	1,988	253	1,583	0		3,998
qwid %	17.9%	30.1%	59.3%	48.0%	0.0%		30.1%